

**Civil Society Innovation for Health and Social Welfare in Time of Crisis**

**Panel 1: Working with people facing vulnerability and marginalisation**

<b>Panel member information</b>	
Panel member name	Gulrukhsor Abdullaeva
Organisation name	Women's Center "Gulrukhsor"
Organisation location	Khujand, Sughd Oblast, Tajikistan
Organisation start date	1996
Organisation size (no. of staff and volunteers)	15 people (all are women).
Beneficiaries of the organisation's work	Women victims of violence, women at risk of violence, men and women perpetrators of violence.
<b>Activity</b>	
What type of support does your organisation provide:  a) to beneficiaries? b) to staff and volunteers?	<p>a) "Gulrukhsor" is the leading provider of free of charge services to women victims of domestic violence in Tajikistan. Based in northern Tajikistan in the grounds of the regional maternity hospital we are one of four shelters for women victims of domestic violence in Tajikistan, the only one in Sughd region, serving 2.7 million people. Our staff includes psychologists, social workers, lawyers, shelter staff and administrators. We work 24/7, taking calls to our hotline and accepting women and children into our shelter. Since 1996 we have provided shelter to nearly 900 women and children and 45,000 consultations to women. Annually we host 100 women and children in our shelter and provide around 2500 consultations. Our centre has a strong community outreach programme, focusing on changing attitudes towards violence against women, prevention of violence, and improving the response to cases of violence.</p> <p>b) We provide training to staff on self-protection and have regular team-building. We provide decompression time, and try to manage work loads to avoid staff burnout.</p>
Are you working with any other organisations or with local/regional authorities, either in your region or in other areas of your country? If yes, which?	We are one of 8 founding organisations of the Association of Crisis Centers, Tajikistan, and currently in the Chair. An active member of the Asian Network of Women's Shelters. We work very closely with government structures in Sughd Oblast, and have their strong support.
What funding have you received to support your work in the past year?	<ol style="list-style-type: none"> <li>1) UK's Foreign, Commonwealth and Development Office.</li> <li>2) UN Trust Fund to End Violence against Women.</li> <li>3) The BEARR Trust.</li> <li>4) The Canada Fund for Local Initiatives.</li> <li>5) Association of Progressive Communications.</li> <li>6) International Organisation of Migration.</li> </ol>

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<b>Panel member information</b>	
Panel member name	Ivan Vostroknutov
Organisation name	The Charitable organization «Charity Foundation Kharkiv City Boxing Club»
Organisation location	Kharkiv, Ukraine
Organisation start date	February 2022
Organisation size (no. of staff and volunteers)	18 permanent staff, 10 temporary (project) staff
Beneficiaries of the organisation's work	Civilians all over Ukraine
<b>Activity</b>	
What type of support does your organisation provide:  a) to beneficiaries? b) to staff and volunteers?	Our organisation's key areas of focus are: - providing humanitarian assistance to the population (basic needs); - giving professional psychological assistance (MHPSS); - reconstruction of destroyed civil infrastructure; - organising public events (cultural, sports, educational).  Our staff in addition to their salary receive training and access to recreational events from the organization.
Are you working with any other organisations or with local/regional authorities, either in your region or in other areas of your country? If yes, which?	We work with local administrations of regions where we implement projects, with UN humanitarian clusters, local NGOs (RCC, Way of Ukraine, 1654 rtc), INGOs (The BEARR Trust, TGH, DCA, MedAir, Acted, SI, LWF, Oxfam, GMF, IRCC)
What funding have you received to support your work in the past year?	We receive funding from international and local partners to implement charitable projects, including regular funding from The BEARR Trust.

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<b>Panel member information</b>	
Panel member name	Armen Alaverdyan
Organisation name	Unison NGO
Organisation location	Yerevan, Armenia
Organisation start date	May 22, 2002
Organisation size (no. of staff and volunteers)	Staff: 7 persons including 3 disabled people, volunteers: 24 persons
Beneficiaries of the organisation's work	Disabled people and their family members
<b>Activity</b>	
What type of support does your organisation provide:  a) to beneficiaries? b) to staff and volunteers?	a) Promotion and protection of disabled people's rights, placing them in jobs, information support, promotion of accessibility, provision of wheelchairs and other supportive devices, humanitarian aid in crisis situations (especially to disabled people forcibly displaced from Nagorno-Karabakh in September 2023) b) Provision of equipment and devices needed for paid or voluntary work. Encouragement by granting Certificates/Diplomas, small cash awards etc.
Are you working with any other organisations or with local/regional authorities, either in your region or in other areas of your country? If yes, which?	Ministry of Labour and Social Affairs of Armenia; Human Rights Defender of Armenia; Municipality of Yerevan NGOs: disabled peoples' organizations (DPOs) including Pyunic, National Paralympic Committee and others International organizations: European Network on Independent Living (ENIL), International Union of Disabled People's Organizations (IUDPO)
What funding have you received to support your work in the past year?	1) Union Générale Arménienne de Bienfaisance (France) 2) Secretariat of the EAP CSF (Belgium) 3) Paros Foundation (USA) 4) Municipality of Yerevan 5) Viva (local business)

**Panel 2: Strategies to maximise CSOs' impact**

<b>Panel member information</b>	
Panel member name	Iryna Los
Organisation name	"Open Doors" NGO
Organisation location	Nikopol, Dnipropetrovsk oblast, Ukraine
Organisation start date	2005
Organisation size (no. of staff and volunteers)	15 experts, 3 volunteers
Beneficiaries of the organisation's work	Vulnerable sections of the population
<b>Activity</b>	
What type of support does your organisation provide: a) to beneficiaries? b) to staff and volunteers?	We hold mutual support groups for residents of the front-line Nikopol region using ZOOM: because the city of Nikopol is constantly under fire, this format was chosen to avoid danger to people's lives and health.
Are you working with any other organisations or with local/regional authorities, either in your region or in other areas of your country? If yes, which?	We cooperate with local, regional public and charitable organizations and with local self-government bodies.  E.g. Nikopol City Council, New Life charity organization, Children of Nikopol BF, Civic Watch NGO, etc.
What funding have you received to support your work in the past year?	USAID Representation in Ukraine  The BEARR Trust

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Panel member information	
Panel member name	Meerim Osmonalieva
Organisation name	Oasis Public Charitable Foundation
Organisation location	Kyrgyzstan
Organisation start date	25.03.2003
Organisation size	8 staff members and 10 volunteers and interns
Beneficiaries of the organisation's work	<ul style="list-style-type: none"> <li>Survivors and victims of gender-based violence, trafficking in persons, smuggling of migrants;</li> <li>Care leavers from orphanages and closed residential institutions for children;</li> <li>Refugees, vulnerable migrant children and women, international students from South Asia.</li> <li>Social workers, social teachers, psychologists in educational institutions, crisis centers and civil society organisations</li> </ul>
Activity	
<p>What type of support does your organisation provide:</p> <p>a) to beneficiaries?</p> <p>b) to staff and volunteers?</p>	<p><b>a) To beneficiaries</b></p> <p>Oasis delivers social protection for at-risk youth by providing access to formal and informal education, guaranteed state services, safe job opportunities, and enabling them to participate in democratic processes. Oasis Foundation also provides access to free legal aid services with pro-bono lawyers and human rights defenders.</p> <p><b>b) To staff and volunteers</b></p> <p>The system of work at the Oasis Foundation is based on a system of continuous training of employees, volunteers and partners of organizations. There are also separate policies in the organization regarding mental health support, professional and personal development.</p>
<p>Are you working with any other organisations or with local/regional authorities, either in your region or in other areas of your country? If yes, which?</p>	<p>Oasis has signed memoranda of cooperation with state agencies and ministries (Labour, Social Security and Migration, Education and Science, Ombudsman's Office, Children's Ombudsman etc.). Oasis also cooperates with the network of national crisis centres and CSOs across Kyrgyzstan in child protection and support for women.</p>
<p>What funding have you received to support your work in the past year?</p>	<p>2023-2024 Project Oasis Support Center for Victims of GBV and TIP supported by Swiss Embassy.</p> <p>2023-2024 Project on providing legal assistance to victims of trafficking in persons. Supported by UNODC in Central Asia.</p> <p>2023-2024 Project "Supporting juvenile victims of GBV and TIP in Kyrgyzstan" supported by the Ministry of Labour, Social Protection and Migration.</p> <p>Karesh Foundation</p>

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<b>Panel member information</b>	
Panel member name	Daria Rybalchenko
Organisation name	National Network of Local Philanthropy Development
Organisation location	Kyiv, Ukraine
Organisation start date	22.09.2014
Organisation size (no. of staff and volunteers)	Number of staff 16 people
Beneficiaries of the organisation's work	Local community foundations
<b>Activity</b>	
What type of support does your organisation provide: a) to beneficiaries? b) to staff and volunteers?	a) We provide a service to our members (community foundation): financing, capacity strengthening and care, communications, advocacy, developing a culture of philanthropy  b) In the team we discuss what would work for us including: available budget for each person for skills development and wellbeing, team retreats twice a year, group discussions on topics like "I feel I'm not doing enough".
Are you working with any other organisations or with local/regional authorities, either in your region or in other areas of your country? If yes, which?	We have a network of 15 community foundations and we are co-founder of the Alliance of Ukrainian CSOs.
What funding have you received to support your work in the past year?	Grants for projects Implementing partnership agreements Individual donations Institutional support